

WHITE RUN REGIONAL MUNICIPAL AUTHORITY
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After Hours Emergency Phone #: 717-253-4307

The White Run Regional Municipal Authority is providing this newsletter to inform and remind customers in our service area of some important information with regards to the sanitary sewer system.

DO NOT DISPOSE SOLID WASTE ITEMS IN SANITARY SEWER SYSTEM

Please do not dispose the following waste items in the sanitary sewer system: feminine napkins, tampons (even products which are advertised as being flushable), condoms, diapers, under garments, razor blades, dental floss, medications, cigarettes, wipes of any kind, rags, plastic, cooking oil, grease or chemicals. These waste materials should be disposed as solid refuse and placed in trash containers. These items cause massive damage to the sewer system, resulting in an alarm or service call costing hundreds even thousands of dollars!

Service calls and malfunctions attributed to the improper disposal of these materials in the sanitary sewer system may result in a service call charge imposed upon the customer.



Trashcan



NOT a Trashcan



Owners or tenants should familiarize themselves with the location of the grinder pump breaker in the house/garage main electric panel and be sure it is properly marked. The grinder pump should have a designated breaker. If the house breaker is mistakenly turned off, the owner could have a major cleaning operation ahead of them.

Should the alarm be activated, turn off the breaker to the grinder pump in the main electric panel, and refrain from water use. Immediately call WRRMA at **717-334-7476**. For after hours emergency alarms, call **717-253-4307**.



The WRRMA personnel perform preventative maintenance to grinder units with an objective to provide uninterrupted sanitary service to our customers. To facilitate our maintenance procedures we ask the property owners to keep the grinder units accessible and free of shrubs, flowers and yard ornaments, on or near grinder unit access lid. Nothing should be placed on the large green grinder tank lid! Shrubs, trees and bushes should be trimmed near the grinder control panel located on the side of the home. Excessive plant growth results in a moisture problem in the controls, hampers service personnel from making necessary repairs, which may result in temporary equipment failure and inconvenience to the homeowner along with additional removal at owners expense.



WRRMA services and maintains the grinder pump/tank, grinder pump control panel and the pressure lateral from the grinder pump/tank to the main line at the street location. Homeowners are responsible for the sewer line from the house to the grinder pump/tank.



WRRMA Rules and Regulations Article IV, Section 4:15 **does not** allow a basement sump pump to be connected or discharging into the sanitary sewer system.

Permits or permit waivers are required for outside construction projects; decks, garages, additions, driveways, sheds, fencing etc... Contact the WRRMA office before you dig.

When leaving on an extended vacation or seasonally occupied home that will be vacated for longer than two weeks, call the office and arrange to have your system serviced with a technician prior to vacating the premises. Also, please leave the main electric power turned **ON** to the grinder pump system.

*Please remember, in the event of a power outage, your grinder pump will **NOT** work and your alarm will **NOT** sound. We encourage everyone to restrict water usage during an outage until power is restored. Your cooperation in these matters will be appreciated by the WRRMA personnel. Thank you.